

Fiscal Year Ended March 31, 2021 (FY2020) Results Presentation

May 17, 2021 Keisei Electric Railway Co., Ltd.

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COVID-19 impact: Operating revenue down ¥85.0 billion

Consolidated income statement

Million yen, %	FY2020	FY2019	Change	%	Changes in operating revenue (by segment) Unit: million yen
	Result	Result	, in the second s	Change	6,079
Operating revenue	207,761	274,796	-67,034	-24.4	274,796 -56,446 - 207,761 - 207,761
Operating income	-18,056	28,320	-46,377	_	-7,135 -218 -3,807 -3,892 -1,613
(Operating income margin)	-8.7	10.3	-19.0pt	-	
Ordinary income	-32,165	41,705	-73,870	-	FY2019 Transportation Distribution Real Leisure, Construction Other Elimination FY2020 Estate Service
Share of profit of entities accounted for using equity method	-16,993	13,950	-30,943	_	Changes in operating income (by segment) Unit: million yen
Net profit attributable to owners of parent	-30,289	30,110	-60,400	-	28,320
Depreciation	30,240	29,085	1,155	4.0	
					45 199 -43,598 -578 -1,923 -450 -71 FY2019 Transportation Distribution Real Leisure, Construction Other Elimination FY2020 Estate Service

Increased necessary cash on hand

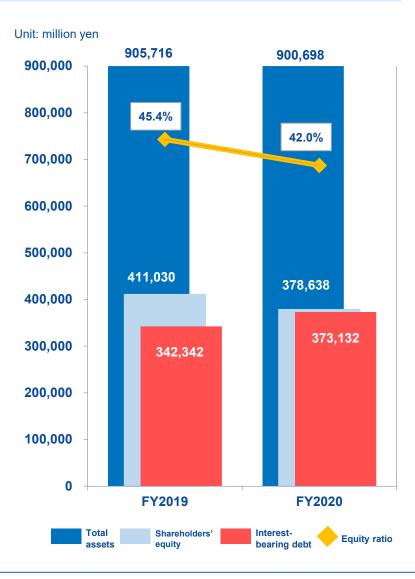
Consolidated Balance Sheet

Million yen, %	FY2020 Result	FY2019 Result	Change
Total assets	900,698	905,716	-5,018
Interest-bearing debt outstanding*	373,132	342,342	30,789
Net assets	396,044	428,664	-32,619
Shareholders' equity	378,638	411,030	-32,391
Equity ratio	42.0	45.4	-3.4pt

*Includes lease obligations.

Consolidated Cash Flows

Million yen, %	FY2020 Result	FY2019 Result	Change
Cash flows from operating activities	9,282	51,487	-42,204
Cash flows from investing activities	-28,678	-48,076	19,398
(Free cash flows)	-19,395	3,410	-22,805
Cash flows from financing activities	21,498	-4,411	25,909
Cash and cash equivalents	2,103	-1,000	3,103





Revenue picked up in first three quarters, but slumped again in Q4 amid the new state of emergency

	FY2020				FY2019			
Million yen, %	Result	Q1 (Apr-Jun)	Q2 (Jul-Sep)	Q3 (Oct-Dec)	Q4 (Jan-Mar)	Result	Change	% Change
Operating revenue	207,761	46,449	53,052	55,841	52,418	274,796	-67,034	-24.4
Transportation	104,642	21,661	27,520	29,230	26,230	161,089	-56,446	-35.0
Railway	49,627	10,709	13,001	13,620	12,296	82,424	-32,796	-39.8
Bus	33,546	6,572	8,903	9,486	8,583	50,242	-16,695	-33.2
Тахі	21,467	4,379	5,614	6,122	5,350	28,422	-6,954	-24.5
Distribution	61,185	13,881	15,553	15,472	16,278	68,321	-7,135	-10.4
Real Estate	24,429	5,530	5,126	6,899	6,872	24,648	-218	-0.9
Leisure, Service	6,716	1,245	1,548	2,077	1,845	10,524	-3,807	-36.2
Construction	23,353	5,527	4,989	5,374	7,461	27,245	-3,892	-14.3
Other	8,364	1,411	2,029	2,454	2,469	9,977	-1,613	-16.2

1-4. Operating Income (Quarterly Results for FY2020 by Segment)



Q3 saw positive income, but Q4 saw a loss amid the new state of emergency

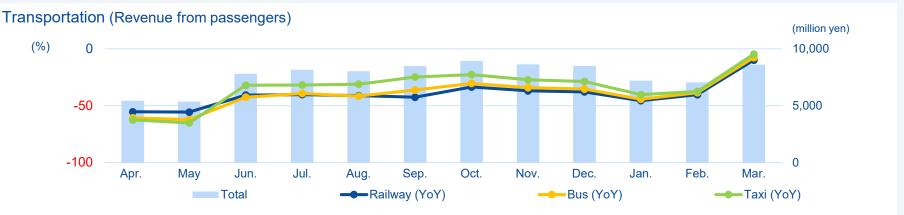
	EV2020	FY2020						
Million yen, %	Result	Q1 (Apr-Jun)	Q2 (Jul-Sep)	Q3 (Oct-Dec)	Q4 (Jan-Mar)	FY2019 Result	Change	% Change
Operating revenue	-18,056	-8,285	-3,729	71	-6,113	28,320	-46,377	-
Transportation	-25,677	-10,062	-5,338	-2,482	-7,794	17,921	-43,958	-
Railway	-11,985	-4,271	-2,336	-886	-4,490	14,744	-26,729	-
Bus	-10,003	-4,088	-2,145	-1,330	-2,439	2,939	-12,943	-
Тахі	-3,688	-1,702	-856	-265	-864	237	-3,925	-
Distribution	-188	27	-6	-56	-153	389	-578	-
Real Estate	8,492	2,083	2,011	2,483	1,913	8,446	45	0.5
Leisure, Service	-2,063	-676	-578	-264	-543	-140	-1,923	-
Construction	1,166	381	129	196	459	1,617	-450	-27.8
Other	245	-28	63	206	3	316	-71	-22.5



Less revenue (FY2020): Around ¥85.0 billion

- Transportation ¥72.0 billion (Railway: ¥38.0 billion, Bus: ¥24.0 billion, Taxi: ¥10.0 billion)
- Distribution ¥6.5 billion (Department store: ¥3.6 billion, Store [e.g., convenience stores]: ¥2.6 billion, Other: ¥0.3 billion)
- Other ¥6.5 billion (Hotels: ¥2.2 billion, Other: ¥4.3 billion)

How main businesses were affected (Pre-consolidation) (1)





1-5. COVID 19 Impact



How main businesses were affected (Pre-consolidation) (2)





1-6. Reducing Operating Expenses and Investment



Less opex in Transportation					
Billion yen	FY2020 Result	FY2019 Result	Change		
Transportation	118.8	136.5	-17.7		
Railway	59.4	66.4	-7.0		
Bus	36.6	43.0	-6.4		
Тахі	22.8	27.1	-4.3		

* Excludes the impact of changes in the scope of consolidation.

Less investment

Billion yen	FY2020 Result	FY2019 Result	Change
Total Investment	34.8	53.2	-18.4
Transportation	22.0	35.3	-13.3
Railway	18.5	24.9	-6.4
Bus	2.4	7.6	-5.2
Тахі	1.1	2.8	-1.7
Distribution	1.1	1.1	0.0
Real Estate	11.4	16.4	-5.0
Other	0.3	0.4	-0.1

Memo



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2-1. Engage with Local Stakeholders to Increase Our Profile



We deepened collaboration with communities and provided facilities that meet local needs

- More collaboration with local authorities and schools (1)
- · Signed a comprehensive agreement with Yachiyo City



Signing ceremony

- Entered partnership with Sumida, Katsushika Wards and Shisui Town to address problem of abandoned homes
- Signed a neighborhood watch agreement with Funabashi City
 - Through the mobile supermarket business, we watch out for elderly or vulnerable residents and help prevent crime.



Signing ceremony

More collaboration with local authorities and schools (2)

- Signed a comprehensive agreement with Chiba Institute of Technology
 - We sponsored a class in which students discussed ideas for the design of homes



The class we sponsored

Utilizing space under elevated railway tracks

• We are attracting supermarkets and rental offices to spaces under elevated railway tracks to improve convenience of area.



A rental office space (BIZcomfort) in Nishi-Nippori

2-1. Engage with Local Stakeholders to Increase Our Profile



We provided community-rooted services and energized neighborhoods through redevelopment projects around stations

Enhancing lifestyle services

- Launched mobile supermarket (Livre Keisei Tokushimaru)
 - Pitched up outside YourELM Yachiyodai, Albis Maebara, and Takanedai Store



Mobile supermarket

- More convenience store locations (4 locations opened in FY2020)
 There are now 57 locations in station complexes and elsewhere
- More Gyomu Super locations (2 locations opened in FY2020)



Gyomu Super Machiya Store



Gyomu Super Higashi-Hatsutomi Store

Energizing Chiba-Chuo area

- We are reconstructing the building outside the western exit of Chibachuo Station (to be opened in FY2021).
 - The complex will house retail stores and offices directly connected to the station



Regenerating Shibamata

- Rebuilt store outside Shibamata Station (store will fully reopen during FY2021)
 - While preserving the townscape, the new design is safer and more disaster-resilient





We have developed the BRT business amid the development of Tokyo's Rinkai area

BRT business

- We are expanding our transport network through the BRT Business to capitalize on rising transport demand in Tokyo's Rinkai area (following the opening of the Toyosu market, the work on the 2nd ring road, and new residential developments).
- Founded bus company, Tokyo BRT, in July 2019.
- Started trial runs in October 2020

[Reference] Info on Trial Runs (phase 1)

Operator	Keisei Bus
Routes	Toranomon Hills-Shimbashi-Harumi BRT Terminal Shimbashi-Harumi BRT Terminal
Hours	6:00 to 23:00
Fare	¥220 (cash/IC; half-fare for children) BRT day pass, commuter pass
Buses tested	8 non-bendy buses (5 fuel cell, 3 diesel) 1 bendy bus (diesel hybrid)

- Route toward city center changed in March 2021
 - Route was changed to improve regularity and safety
 - Less lateness during rush hour (7:00–9:00 on weekdays)





Fuel cell bus

Diesel hybrid bendy bus



Bus station



We have enhanced CSR and corporate governance to fulfill responsibility to stakeholders

CSR activities (1)

- Promoted remote work
 - Keisei Hotel Miramare offered a discount for users of a remote work plan run by Chiba City
- Promoted local produce
 - Above hotel ran promotional campaign for Kazusa Wagyu to support Chiba's cattle industry



Kazusa Wagyu lunch course

CSR activities (2)

- · Supported sick children
 - Organized Christmas Charity Liner with Ronald McDonald House Charities Japan
 - The event was held for children who have spent time in hospital and their families



Commemorative photo at Narita Airport Station

Tighter corporate governance

- One more outside director $(3 \rightarrow 4, 1/3)$
- Female director



Amid the pandemic, we continued to provide safe and secure airport transport links

KEISEI SMART ACCESS

- To help keep the economy afloat amid the pandemic, we provided exclusive transport services for international arrivals at Narita
- After arriving at Narita, they board the exclusive Skyliner service (on the 8th car) and alight at Keisei Ueno Station. Some tickets include hired car ride from Keisei-Ueno Station.

[Reference] Des	scription of exclusive service
Trains	8th car of Keisei Skyliner Nos. 8–64 (Tokyo bound)
Those eligible	 International arrivals who test negative for COVID-19 at the airport International arrivals who are except from testing
	Skyliner ride from Narita (Narita Airport Terminal 1 Station or Narita Airport Termina

Terminal 1 Station or Narita Airport TerminalProcedure2·3 Station) to Keisei-Ueno Station. Some
tickets include hired car ride from Keisei-Ueno
Station to final destination (home or hotel).



2-1. Expand Earnings by Strengthening Existing Businesses



Amid the pandemic, we continued planning and marketing products targeting tourist demand

Generating micro-tourism demand

- Launched Keisei Line One Day Pass
 - The rail pass offers unlimited travel on the Keisei network for one day



- · Provided tours of Sogo depot
 - Organized by Keisei Travel Service



Sogo depot

- · Provided tour of Narita transport vehicles at Narita
 - Keisei Travel Service and Narita Airport Transport organized the event with Jetstar Japan
 - Participants tour public transport vehicles connected with the airport



Tour guide

2-1. Expand Earnings by Strengthening Existing Businesses



We continued providing quality housing along our lines

Offer for sale apartments

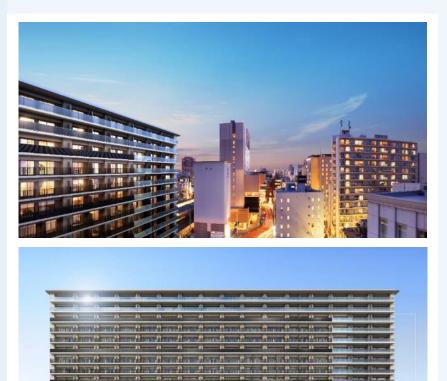
• Sungrande Hachioji (56 units; building completed in January 2021)



• Sungrande Tateishi (35 units; to be built by FY2021)



• Park Homes Chiba (253 units; to be built by FY2021)





We continued efforts to ensure safety and security, the lifeblood of public transport

Disaster-proofing

- We are reinforcing slopes (Sogosando Station Kozunomori Station)
- · We are pressing ahead with earthquake-resilience work



Slope reinforcement (Sociosando Station - Kozunomori Station)

Better platform safety

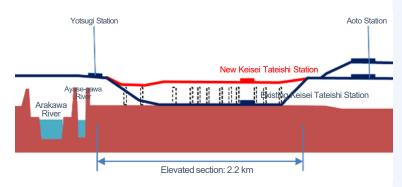
- Installed platform doors
 - Narita Airport Station(started service at all platforms in September 2020)



Platform doors installed at Narita Airport Station

Elevated rail

- · We are making progress in constructing an elevated section in Katsushika ward (Yotsugi Station - Aoto Station)
 - Elevated rail sections have allowed us to remove eleven railway crossings





Work in progress



We continued efforts to improve customer service

Better customer services

- Refurbished Higashi-Nakayama Station
 - The station was refurbished in conjunction with earthquakeresilience work at the station building



Ticket barriers



An interior display featuring a horseshoe



Signage featuring an optical illusion

- Restrooms at Konodai Station refurbished
- Design was chosen by vote among students at Wayo Women's University



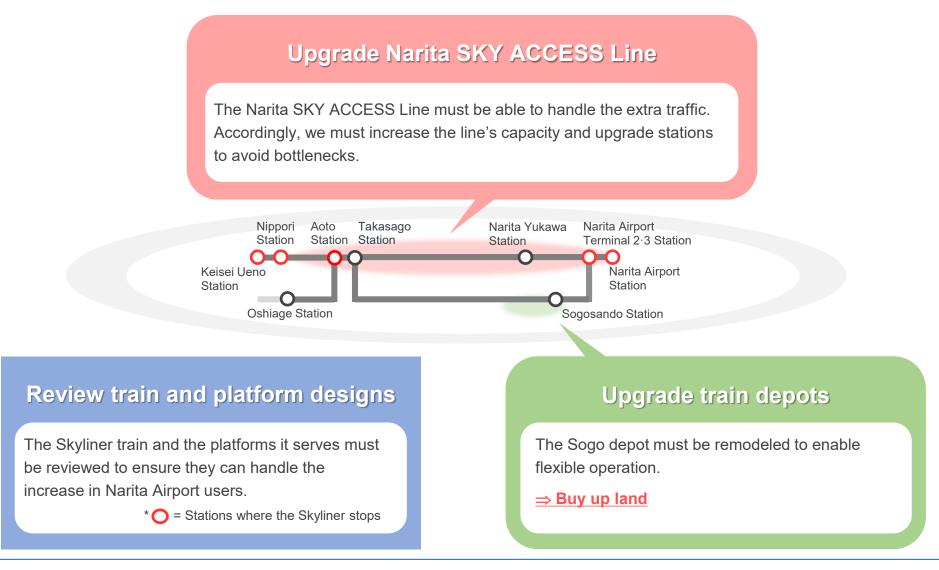
Refurbished restroom

Added new bendy bus service





We continue to explore capacity increases in anticipation of increasing traffic at Narita





We engage in projects for Mobility-as-a-Service (MaaS) and automated driving

Engaging in MaaS

 As a member of a committee for promoting MaaS in Tsuchiura, Kanto Railway is testing an MaaS initiative



Al-powered bus







Raku

RakuRo: A single-seater self-driving robot

 We have joined the Makuhari New City Mobility Consortium, which uses MaaS among other things to promote mobility in Makuhari New City

- Launched Trip Sakura 1Day Pass, a digital ticket that includes a round trip to Keisei Sakura Station, access to public transport in Sakura, and discounts for restaurants
- Launched Narita Unagi Ticket 1Day Pass, which includes a round trip to Kesei Narita Station with discounts for unagi restaurants



The apps for the tickets



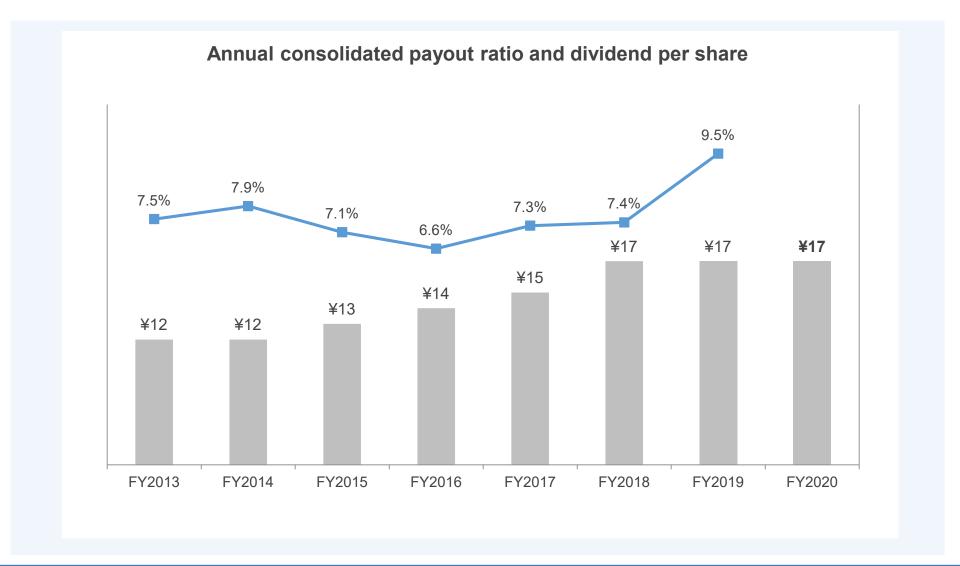
Strategic investment will continue

For E4 Plan, a strategic investment of 50 billion yen was provided for expanding revenue over the medium-tolong term. Currently, about 70% of the budget has been allocated.

Breakdown of confirmed investments	Key projects			
13% 10% 77%	Profitable rental properties	 Keisei Richmond Hotel: Second location (Kinshicho) Keisei Richmond Hotel: Third location (Oshiage) Remodeling of building outside the western exit of Chibachuo Station Acquisition of Keisei Higashi-Ueno building (March 2020) Acquisition of Mito Mitsui building (December 2020), etc. 		
	Improvements to airport links	 1 extra Skyliner train (September 2019) Acquisition of land to expand Sogo depot, etc. 		
 Profitable rental properties Improvements to airport links M&A, startups 	M&As, new companies	 Teito Motor Transportation's acquisition of Sanshin Taxi and Omori Taxi (April 2019) Bid to take over Kanto Railway (October 2019) Acquisition of BM Services Co., Ltd. (March 2021) Acquisition of Shikida Building Industry (April 2019), etc. 		



We aim for stable and sustained shareholder dividends



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Operating revenue, particularly from ridership to/from Narita Airport, decreased due to the COVID-19 impact

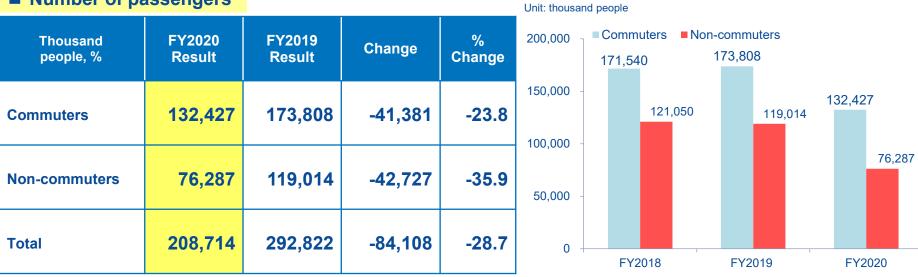
Million yen, %	FY2020 Result	FY2019 Result	Change	% Change	Reason for change
Operating revenue	104,642	161,089	-56,446	-35.0	
Railway	49,627	82,424	-32,796	-39.8	COVID-19 impact: -¥38,000 million
Bus	33,546	50,242	-16,695	-33.2	COVID-19 impact: -¥24,000 million
Тахі	21,467	28,422	-6,954	-24.5	COVID-19 impact: -¥10,000 million
Operating income	-25,677	17,921	-43,598	-	
Railway	-11,985	14,744	-26,729	-	
Bus	-10,003	2,939	-12,943	_	
Тахі	-3,688	237	-3,925	_	

Depreciation	25,090	24,222	867	3.6
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3-1. Results for FY2020 by Segment

-Transportation Performance [non-consolidated]

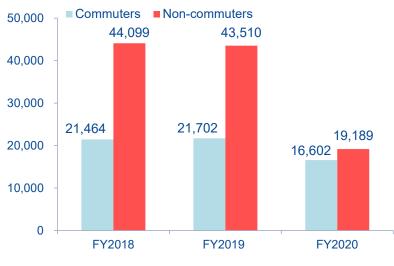
Number of passengers



Revenue from passengers

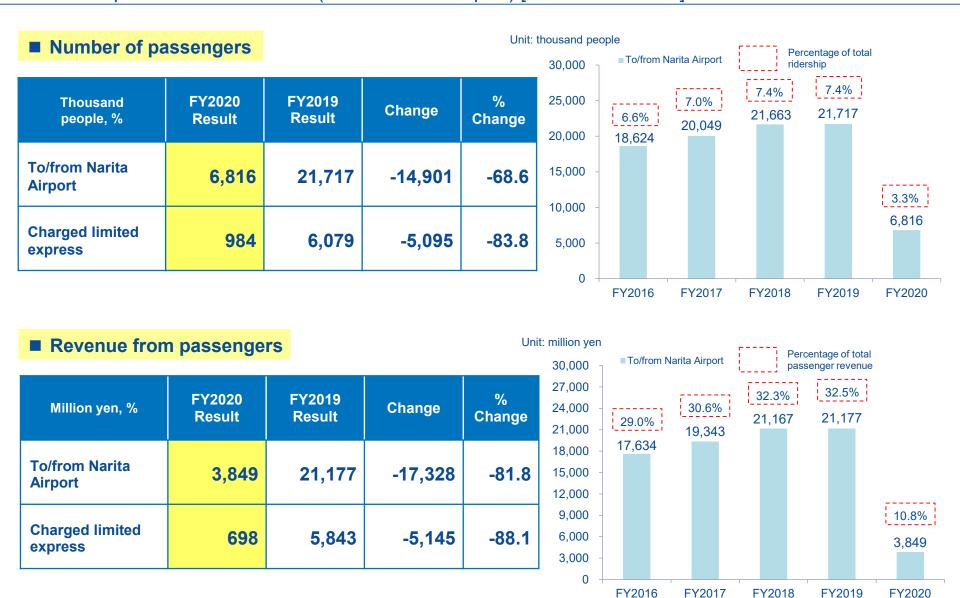
Million yen, %	FY2020 Result	FY2019 Result	Change	% Change
Commuters	16,602	21,702	-5,100	-23.5
Non-commuters	19,189	43,510	-24,321	-55.9
Total	35,791	65,213	-29,421	-45.1

Unit: million yen



3-1. Results for FY2020 by Segment -Transportation Performance (to/from Narita Airport) [non-consolidated]







The Store segment saw earnings growth amid higher supermarket demand

Million yen, %	FY2020 Result	FY2019 Result	Change	% Change	Reason for change	
Operating revenue	61,185	68,321	-7,135	-10.4		
Store	35,325	37,425	-2,099	-5.6	COVID-19 impact: Convenience store revenue million, supermarket revenue up amid rising de	
Department store	21,276	25,351	-4,075	-16.1	COVID-19 impact: -¥3,600 million	
Other	4,584	5,544	-960	-17.3	COVID-19 impact: -¥300 million	
Operating income	-188	389	-578	-	Machiya Store (Nov. 202	
Store	289	245	43	17.9		
Department store	-381	10	-391	-		(Nov. 2020) (Jan. 2021)
Other	-97	133	-230	-	Community Keisei (FamilyMart)	
Openings at the following locations:						
Number of supermarkets*	22	20	2	_	 Platform of Chiba Newtown Chuo Station Shin-Kamagaya Station building 	(Jul. 2020) (Aug. 2020)
Number of convenience stores*	57	53	4	_	Outside Shibamata Station (Fe	(Feb. 2021) (Mar. 2021)



With the contribution of new properties, the Leasing segment posted earnings growth

Million yen, %	FY2020 Result	FY2019 Result	Change	% Change	Reason for change
Operating revenue	24,429	24,648	-218	-0.9	
Leasing	14,682	13,786	896	6.5	Leasing of new rental properties started*
Sales	6,140	6,585	-444	-6.7	Differences in apartments for sale*
Management	3,606	4,276	-670	-15.7	
Operating income	8,492	8,446	45	0.5	* Major new rental properties and apartments sold
Leasing	7,937	7,235	702	9.7	New rental properties Hotel LiVEMAX, Nihombashi Koamicho (Sep. 2019)
Sales	353	932	-578	-62.0	• Keisei Higashi-Ueno building (Mar. 2020) Apartments for sale (FY2019)
Management	200	279	-78	-28.1	Sungrande The Residence Chiba East Residence: 90 units
					Sungrande Tsudanuma: 9 units
Depreciation	4,053	3,786	266	7.0	Apartments for sale (FY2020) Sungrande Hachioji: 29 units
Number of apartments sold*	54	99	-45	_	 Sungrande Hachioji: 29 units Sungrande Motoyawata: 25 units



■ Leisure, Service

Million yen, %	FY2020 Result	FY2019 Result	Change	% Change	Reason for change
Operating revenue	6,716	10,524	-3,807	-36.2	COVID-19 impact
Operating income	-2,063	-140	-1,923	_	

Construction

Million yen, %	FY2020 Result	FY2019 Result	Change	% Change	Reason for change
Operating revenue	23,353	27,245	-3,892	-14.3	COVID-19 impact
Operating income	1,166	1,617	-450	-27.8	

■ Other

Million yen, %	FY2020 Result	FY2019 Result	Change	% Change	Reason for change
Operating revenue	8,364	9,977	-1,613	-16.2	COVID-19 impact
Operating income	245	316	-71	-22.5	



Numerical targets E4 Plan for the final fiscal year (FY2021)



E4 Plan – Basic Strategies

- **Strategy 1** Engage with local stakeholders to increase our profile
- Strategy 2 Manage the group more effectively and strengthen corporate governance
- **Strategy 3** Cultivate inbound tourism market
- **Strategy 4 Expand earnings by strengthening existing businesses**
- **Strategy 5** Ensure safety and security and improve the quality of services
- Strategy 6 Establish new growth vision



GROUP MANAGEMENT PHILOSOPHY

(FY2010-FY2012)

Keisei Group supports the development of society through its sound business growth by safely and pleasantly providing quality products and services appreciated by customers.

(FY2013-FY2015)



3-year management plans (E1-E4)



Enhancing our position as a corporate group representing the regional economy by further strengthening the competitiveness and earnings power of the transportation business, the Group's core operations, and firmly developing the community-based living essentials industry in the northwestern part of Chiba (areas served by the Keisei Line, the Shin-Keisei Line and the Hokuso Line) and the eastern part of Tokyo.

(FY2016-FY2018)

Numerical targets for the final fiscal year (FY2021)

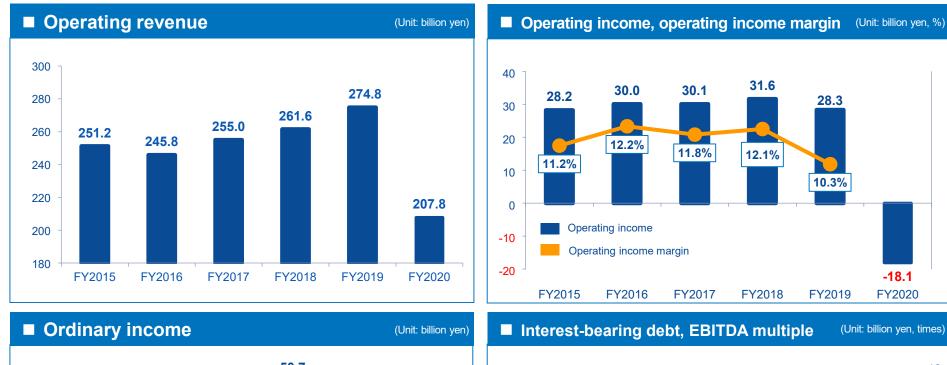
OPERATING REVENUE ¥280 BILLION OR MORE

OPERATING INCOME MARGIN 10% OR HIGHER INTEREST-BEARING DEBT OUTSTANDING ¥350 BILLION OR LESS (EBITDA MULTIPLE: 7 TIMES OR LESS)

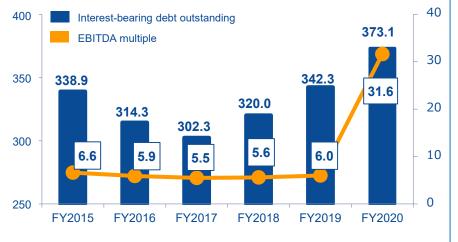
(FY2019-FY2021)

3-3. Progress of 12-year "Evolution" Plan (E1-E4)







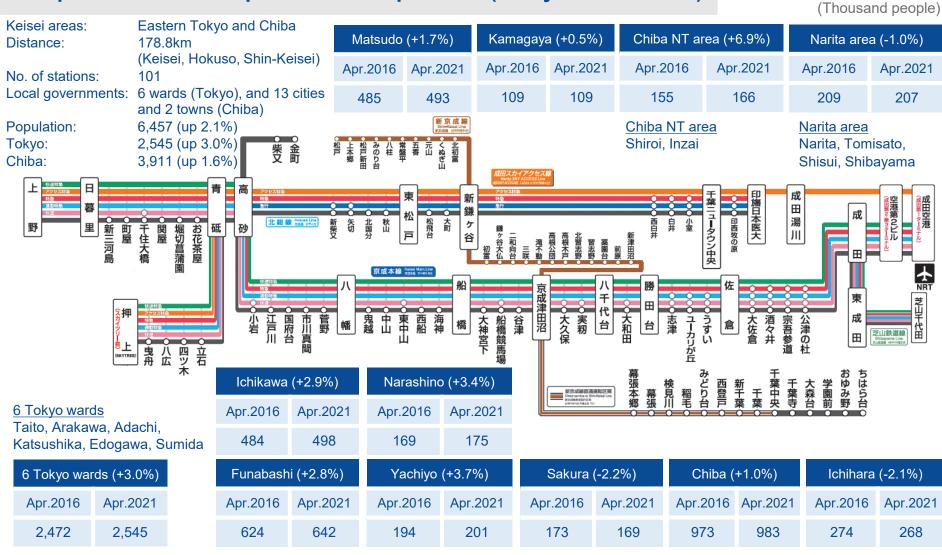


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3-4. Trends in Population in Areas Served by Lines



Comparison between April 2021 and April 2016 (first year of E3 Plan)



The figures are based on data published by local governments.



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